

CLIENT

Leading U.S. Retail Services Chain

DEPLOYED

within 30 days

DESCRIPTION

Deployed an AI-powered reconciliation solution that unifies fragmented financial data, reconciles records and enables rapid accountant validation.

THE IMPACT

97%

RECONCILIATION ACCURACY
VALIDATED ON 100K+ TRANSACTIONS

80%

REDUCTION IN MANUAL
RECONCILIATION HOURS

\$500K

IN PROJECTED ANNUAL
PRODUCTIVITY GAINS

CHALLENGE

Despite a straightforward transaction model, the retail chain’s scale across hundreds of sites introduced complexity. Multiple POS systems with high switching costs, PDFs and CSVs requiring manual reconciliation in Excel, and utility data fragmented across municipalities all combined to slow financial closes, increase labor costs, and erode trust in reported numbers - making growth harder. Standard reconciliation software was not viable, as it assumed clean ERP feeds and could not handle the extremely fragmented and multi-system environment the client operated in.

THE SOLUTION

Unframe deployed an AI-powered reconciliation solution purpose-built for the realities of multi-location retail operations, automatically ingesting and normalizing POS PDFs, bank CSVs, and system exports, reconciling them with anomaly detection and explainable variance reporting, and allowing accountants to quickly validate and finalize results. This solution was designed to handle fragmented data, scale across hundreds of locations, and provide human-in-the-loop oversight - delivering trusted reconciliations in a fraction of the time.

“AI-driven reconciliation cut weeks of manual work down to hours, giving us speed, accuracy, and confidence to scale.”

CFO, Leading US Retail Services Chain