

SOLUTION BRIEF

servicenow

AI-Powered Correlation for Faster Resolution

- One Centralized Platform:** Unframe delivers end-to-end solutions and workflows for ultimate flexibility. The Blueprint Approach enables fully customized solutions ready to use in hours.
- Natural Language Queries:** Allows users to retrieve incident histories, priorities, and related documentation through conversational queries.
- Integrate with Anything:** Turnkey integration of diverse data sources, systems and files (structured or unstructured) for complete data coverage beyond your ServiceNow instance.
- Unified Data Access:** Respect underlying permissions and access controls to ensure each user can access only the most relevant and permissible data.
- Predictive Analytics:** AI-driven predictive analytics for IT operations identifies potential IT failures before they occur.

Your IT Operations workflow doesn't just stop at ServiceNow.

Critical information lives across multiple platforms but without seamless integration and intelligent correlation, connecting the dots between incident logs, project tickets, and knowledge bases is a constant challenge.

Unframe eliminates the friction of manual correlation by using AI to automatically detect patterns in IT incidents, helping teams quickly identify the root cause and take action. Whether it's pinpointing anomalies, tracking system behavior, or analyzing historical trends, Unframe becomes the glue that ties all your IT systems together, giving you the full context behind every incident.

Drop in key metrics, track system behavior, and surface root causes instantly.

Identify historical trends and anomalies and understand how issues evolve over time.

Break down the full lifecycle of an incident, from detection to resolution.

Common Integrations