

Unframe AI for Telecommunications

TAILORED AI TO HELP YOU OPTIMIZE NETWORKS, REDUCE COSTS, AND PROVIDE SUPERIOR CUSTOMER EXPERIENCES

In telecommunications, enterprise challenges are multiplying: fragmented systems, technical debt, customer dissatisfaction, and mounting regulatory pressure. These issues drive up operating costs, slow innovation, and undermine customer trust.

With Unframe, you can unify data across OSS, BSS, CRM, billing, and networks; automate operations and reporting; predict and prevent outages; and use AI-powered agents to scale customer support. The result: smarter networks, lower costs, and more positive overall experiences for your customers.

- ✓ **Network Efficiency & Cost Savings**
Self-optimizing networks and predictive maintenance help reduce downtime and OpEx while boosting service quality.
- ✓ **Decision-Making & Operational Agility**
Integrate data across systems to benefit from real-time visibility, anomaly detection, and more proactive interventions.
- ✓ **Customer Experience & Retention**
AI-powered agents deliver fast, consistent service, while personalized insights improve loyalty and reduce churn.

With Unframe, you'll have a production-ready
solution tailored to your needs.
In days, not months.

TOP AI USE CASES IN TELECOM

→ Self-Optimizing Networks

Continuously tune network parameters to balance traffic, reallocate spectrum, and ensure seamless performance.

→ Predictive Maintenance

Detect anomalies across sensors, towers, and equipment before they disrupt service, shifting to proactive interventions..

→ AI-Powered Service Agents

Virtual agents handle routine inquiries across channels with consistent, fast support while escalating complex issues.

→ Knowledge Automation

Automate billing reconciliation, compliance reporting, and data-intensive workflows with accurate, rapid outputs.

→ AI-Enhanced Field Operations

Improve first-time fix rates, accelerate rollouts, and cut OpEx with AI-driven field service intelligence.

→ Fraud & Security Monitoring

Detect and respond to fraudulent activity or network security anomalies in real time.

BUSINESS OUTCOMES YOU CAN COUNT ON

Observability & Reporting – Get unified, real-time views across systems with natural language querying, auto-generated dashboards, and actionable insights.

Extraction & Abstraction – Convert unstructured documents into structured insights by identifying entities, clauses, metrics, and meaningful relationships automatically.

Agents & Automation – Deploy agents to automate workflows and execute end-to-end tasks across systems in real time; communicate via Slack, Teams, email, and more.

Knowledge On-Demand – Instantly access specific information, retrieve relevant assets, and answer questions in natural language to empower decision making.

About Unframe

Unframe is the Managed AI Delivery Platform that delivers AI solutions that work — tailored to your business and delivered in days. With Unframe, organizations can turn high-value AI use cases into real outcomes, without sharing data, committing upfront costs, or compromising on results. Unframe is headquartered in Cupertino, California, with a global presence in Tel Aviv and Berlin.

